



# CUSTOMER CASE STUDY

John Monash Science School, Victoria

Erin Veldsman, Library Manager



John Monash Science School (JMSS) is Victoria's specialist science school. Our location within Monash University's Clayton campus affords us unparalleled access to cutting-edge scientific research and educational practices, ensuring our curriculum remains at the forefront of contemporary knowledge and pedagogy.

This year, JMSS has transitioned to Campion Education as our recommended school supplier. Previously, we used a combination of the local bookstore, a different online eBook provider, and direct publisher channels. It was complicated for parents to use and staff to manage. **The shift to Campion has streamlined our supply chain as they offer online platforms, home delivery services, a nearby retail outlet, and the integration of MyConnect2 for eBook aggregation – it's a one-stop-shop.**

**Using Campion's school portal to build booklists has been a game-changer.** It made managing our booklists much easier, allowing me to stay hands-on and adapt to changes for each teaching area. Printing out evolving PDF versions of the booklist made it simple to get approval from department heads and ensured clarity for students and parents. Now that we've built our first booklist from scratch, I can see how much easier it'll be to update it in the future.

Our Campion School Support Coordinator was a huge help in navigating print and digital options. Her expertise in setting up user-friendly selection lists made it easy for parents and students to choose their materials without any confusion.

**The Campion team's customer support has been excellent. The assistance during our transition to a new platform was invaluable, making the process easy to understand for our staff and stakeholders.**

The digital rollout went well overall, with teachers getting early access to their resources. There were a few bumps with specific publisher sites, but the Campion team helped us iron out those issues.

**Thanks to close collaboration between our IT department and Campion, our setup was ready to go before we needed it, ensuring a smooth transition.**

Students report being able to navigate the MyConnect interface with ease, and our staff appreciate having all their resources in one place. As we wrap up Term 1, I'm happy with how smoothly things have gone. Having digital resources available for our teachers has been a big help. **Looking ahead, I'm confident that the Campion platform will continue to streamline our operations and improve the educational experience for everyone involved.**

**I want to express my gratitude to the entire Campion team for their outstanding support throughout this process. Your dedication has made a significant difference and has set us up for success as we continue to use the Campion MyConnect platform.**



Erin Veldsman  
Library Manager

**Contact the Campion team to discuss your school's needs:**  
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